

SAN ANTONIO WATER SYSTEM PURCHASING DEPARTMENT

Issued By: **Karen Guerrero**
BID NO.: **13-5049**

Date Issued: **February 25, 2013**

**FORMAL INVITATION FOR BEST VALUE BIDS (BVB)
FOR METER READING SYSTEM
ADDENDUM NO. 2**

Sealed bids addressed to the Purchasing Director, San Antonio Water System, 2800 US Hwy 281 North, P.O. Box 2449, San Antonio, TX 78298-2449 will be received until **3:00 p.m., March 1, 2013** and then publicly opened and read aloud for furnishing materials or services as described received herein below,

The San Antonio Water System Purchasing Department is willing to assist any bidder(s) in the interpretation of bid provisions or explanation of how bid forms are to be completed. Assistance may be received by visiting the Purchasing Office in the SAWS Main Office, 2800 US Hwy 281 North, San Antonio, TX 78212, or by calling (210) 233-3819.

This invitation includes the following:

Invitation for Bids
Terms and Conditions of Invitation for Bids

Specifications and General Requirements
Price Schedule

The undersigned, by his/her signature, represents that he/she is authorized to bind the Bidder to fully comply with the Specifications and General Requirements for the amount(s) shown on the accompanying bid sheet(s). By signing below, Bidder has read the entire document and agreed to the terms therein.

Signer's Name: _____ Firm Name: _____
(Please Print or Type)

Address: _____

Signature of Person Authorized to Sign Bid _____ City, State, Zip Code: _____

Email Address: _____ Telephone No.: _____

Fax No.: _____

Please complete the following:

Prompt Payment Discount: _____% _____days. (If no discount is offered, Net 30 will apply.)

Please check the following blanks which apply to your company:

Ownership of firm (51% or more):

Non-minority Hispanic African-American Other Minority (specify) _____

Female Owned Handicapped Owned Small Business (less than \$1 million annual receipts or 100 employees)

Indicate Status: Partnership Corporation Sole Proprietorship Other (specify) _____

Tax Identification Number: _____

The following is a list of questions and responses. These additional questions were received prior to the question due date.

- 1) You have 13 - CE5320B handhelds that have the RF adapter integrated which is the latest model we have available. I was wondering if you were willing to keep these 13 units since they currently work with our system and are the latest style handheld?

Response: SAWS is looking to update the current CE5320B (13 ea.), so that all of the handheld units are the same age at the beginning of the contract. So trading in the existing units is still a requirement of the contract.

- 2) Will networking items, such as Ethernet switches and Ethernet cables, need to be provided with the installation?

Response: Yes, all networking switches, cabling, charging stations, etc., must be included and provided with installation.

- 3) On Page 17 (Group B – Warranties and Maintenance), the initial warranty begins upon acceptance of the system. Will this date be from the training date or a later date?

Response: The intent of the warranty is to begin when all system testing and integration have been approved by SAWS for operational switchover. Training must be completed prior to approval of system integration.

- 4) With regards to the request for a “turn-key system” and the statement that the “vendor will be required to install all hardware”. It is our typical practice to allow the utility to use existing computers or purchase new computers from the utility’s preferred vendor. This practice helps reduce the cost of the system and gives the utility full control of which computer makes and models are used. Is the utility open to this approach or must vendors acquire and provide all the necessary computers?

Response: SAWS will provide the CPU for the vendor software/hardware to integrate with.

- 5) Reference RFP page 15, Section IV.A.4:

Regarding user manuals and other guides: Will these documents containing intellectual property, be protected from public disclosure under the Texas Public Information Act, if marked “Confidential & Proprietary”?

Response: Yes, SAWS will safeguard this information as permitted by law, and return the information if not selected as the vendor of choice.

- 6) Reference RFP page 16, Section IV.B.2(g):

This section refers to the ability to “remote into the device”. If a vendor solution requires 3d party software for this purpose, should the cost be included in vendor bids or is SAWS open to purchase this product directly from the 3d party?

Response: The cost to procure and maintain the 3rd party equipment/software should be included in the vendor pricing. SAWS will not utilize another contract to acquire this additional equipment/software.

7) Reference RFP page 16, Section IV.B.2 (h) and (i):

These sections refer to meeting a specific file format. Will SAWS be performing the programming work on the billing system interface or will the vendor be responsible?

Response: The interface code is already written for CS-Legacy or Hansen, so what the vendor will be responsible for will be to provide the data extract in the format we are requesting so when we receive it we can load it into the system.

8) Reference RFP page 15 Section IV.A.1.a:

- a. This section appears to have elements of the PC client mixed in with handheld requirements? Are all of the requirements in this section concerning the handheld device? Specifically 3, 7 & 8? Most industrial handheld solutions use Windows CE 5.0. Is this an acceptable handheld software environment?

Response: There is a mix of server and handheld elements in page 15 Section IV.B.1.a. The requirement for the handheld is that it have the capability to support 802.1x and encryption (WPA2). 802.1x is another security feature for authentication or verification that the equipment is in fact SAWS equipment.

- b. Part 1) of this section specifies 802.1x encryption on the handheld. Is this required for Wi-Fi? Where would this encryption be used (e.g., inside the SAW network or external)?

Response: 802.1x would be used when trying to connect to the SAWS network and transfer data.

IT IS NOT NECESSARY TO RETURN THIS ADDENDUM WITH YOUR BID.